



MailStreet Hosted Exchange

For most businesses today, email is the mission-critical communications tool that allows their people to produce the best results. This greater reliance on email has increased the number of messages sent and received, the variety of work getting done, and even the speed of business itself. Amid this change, employee expectations have also evolved. Today, employees look for rich, efficient access—to email, calendars, attachments, contacts, and more—no matter where they are or what type of device they are using.

More and more small to medium businesses are turning to Microsoft Exchange Server 2007 in a hosted environment to meet these challenges. MailStreet provides a comprehensive hosted Exchange solution that combines the comprehensive features of Exchange 2007 with superior customer support at a cost that is a fraction of trying to manage servers, licenses and maintenance of the Exchange infrastructure in-house.

Exchange 2007 Highlights

Built-in Protection

MailStreet Hosted Exchange Server 2007 offers built-in protective technologies to keep your business moving, reduce spam and viruses, enable confidential communications, and help your company to be compliant.

Anywhere Access

With MailStreet Hosted Exchange Server 2007, employees get virtually anywhere access to their email, voice mail, calendars, and contacts from a variety of clients and devices.

The Outlook Experience

MailStreet Hosted Exchange Server 2007 integrates with the broadest range of clients. It supports a complete Office Outlook experience, from Outlook on the desktop to Outlook Web Access, Outlook Mobile, and the new Outlook Voice Access, a feature of Exchange Unified Messaging. Exchange Server 2007 also integrates with Microsoft Windows® SharePoint® Services and other Microsoft Office applications, as well as third-party systems and devices.

MailStreet Hosted Exchange offers a comprehensive messaging solution with a simple per-user monthly fee. Key features include:

- Multiple Collaboration Options included: Root-level folders, Public Folders, 100MB SharePoint Site
- Full protocol support (MAPI, IMAP, POP, OWA)
- Multiple Client Options: Microsoft Office Outlook® 2007 and Outlook 2003 connectivity; Macintosh Entourage compatibility.
- Access your mailbox from anywhere. Browser-based Outlook Web Access (OWA)
- Virus/spam filtering via MailStreet's perimeter spam and virus filtering service
- Multiple enterprise-level mobility options: BlackBerry Enterprise Server (BES); ActiveSync and Good Mobile Messaging
- Built-in business continuity and disaster recovery capabilities
- 99.9% scheduled uptime with financially backed service level agreements (99.9% SLA)
- Email support, plus US-based live phone-based Tier-1 support for IT administrators
- Online customer support resources: Outlook setup tool; How-to features guides; product video tutorials; online Knowledge Base articles.
- Optional Add-on services include: Email compliance & archiving; Mobile email services; Unified messaging options; online backup; and more.

MailStreet Hosted Exchange 2007 Specifications Overview

Standard Parameters	Plans to meet the needs of any business regardless of size. Prices for each User mailbox: <ul style="list-style-type: none"> • Outlook Web Access (OWA) only for budget minded customers • Variable plans with mailbox sizes ranging from 500MB to 4GB with aggregate space per account • Business Bundle promotions combining the most popular services with the best available pricing
	Email, shared calendar, contacts, notes and tasks. All Exchange mailbox folder, and sub-folder content, synched across all client interfaces (PCs, mobile devices, OWA, etc.) connected to Exchange.
	Use of HTTPS helps keep Internet access secure
	Virus/spam filtering via MailStreet's perimeter based defense solution that blocks over 99% of all malicious spam and virus infected email before it ever hits your Exchange mailbox. BOTH incoming and outgoing email filtering.
	Unlimited domain and email aliases
	Email support and US-based live Toll-free telephone Tier 1 support for IT administrators
	User subscription fee
Collaboration (Full Access)	Root-level collaboration of Calendar, Contacts, Notes and Tasks. Outlook advanced scheduling across the enterprise.
	Advanced Collaboration: Mailbox sharing, Delegates, Email sub-folder sharing
	Public Folder collaboration of email & post items as well as specialty folders (Public Folder Contacts, Calendar, Notes, Tasks, Journal). Extra fees may apply for storage.
	100MB SharePoint site included for HTML-based collaboration. Share documents, workspaces, access with others within your company AND with those provided access outside of your company.
Deskless Worker License (Optional Limited Access)	Low cost offering to users who do not currently have messaging capabilities
	Outlook Web Access, 500 MB mailbox, Global Address List (GAL) access, Contacts.
	No client-software access (no Outlook or Entourage Licensing). Limited collaboration options.
Client Support	Microsoft Office Outlook 2007, Outlook 2003 for PCs. Microsoft Entourage for Macintosh users.
	Outlook Web Access (OWA) with Internet Explorer® 6.0 or later or Firefox 3.0 or later
Mobility	Push email, calendar, and contacts, with GAL integration, remote password reset and device wipe. Compatible with Microsoft Windows Mobile 6.0 and above; Exchange ActiveSync® -enabled devices (example iPhone 2.0 and above, or Nokia E and N series).
	BlackBerry device synchronization of all folders to include push email for Hosted BlackBerry service (BES add-on) and Blackberry Internet Service (BIS—no push, email only via carrier and/or POP and IMAP access)
Data Protection Service	Deleted item retention (14 days) and deleted mailbox recovery (30 days).
	Daily backup . Business continuity and disaster recovery.
Security	Regular security assessments
	Continuous intrusion monitoring and detection
Service Level Agreements (SLA)	99.9% scheduled uptime with financially backed service level agreements -- (99.9% SLA)
Support Tools & Resources	Outlook configuration tool for automated connection of your Outlook client to MailStreet's Hosted Exchange environment.
	Online support Knowledge Base articles.
	Online "How-To" features guides and product video tutorials.
Web-based Administration	Web-based access to Hosting Control Panel (CP) for configuration and administration of Hosted Exchange services, including mailboxes, user settings, distribution lists, and the ability to order add-on services directly from the Hosting CP.
	Support for email forwarding; distribution lists (internal and external); resources (additional mailbox fee); password management; email aliases; mailbox storage management; manage send-as rights; manage public folders