



## MailStreet Web Conferencing and Secure Instant Messenger (IM)

MailStreet Web Conferencing (utilizing the Microsoft Office Communications Server 2007) lets you conduct unlimited, real-time Web meetings with your customers. The software integrates seamlessly with Microsoft Outlook, enabling you to schedule Web meetings quickly and easily. In addition, MailStreet offers fully-integrated, secure Instant Messaging (IM), as well as U.S.-based live customer service if you need assistance. While conducting a meeting you can give a presentation or demo, share your desktop, brainstorm, collaborate using whiteboards, and discuss business deals—from any Internet-connected PC. Plus, you can save time and money by avoiding the unnecessary hassle of travel.

MailStreet Web Conferencing gives you the power to work together with colleagues, customers, and suppliers, no matter where you are. For online meetings, training, and events, MailStreet Web Conferencing is the effective meeting solution that enables you to collaborate with either individuals or large groups—without leaving your desk. With meeting attendees participating from their PCs, you can kick off a project, brainstorm ideas, edit files, collaborate on whiteboards, and negotiate deals at a fraction of the cost and hassle of travel.

### MailStreet Web Conferencing Highlights

#### Interactivity

MailStreet Web Conferencing offers a media-rich set of tools that enable you to customize the level of interactivity needed with your meeting participants. Meet your company's collaboration needs from small spontaneous meetings to large training sessions and presentations.

MailStreet Web Conferencing can help you to quickly and easily organize meetings around the world and save money. Key features include:

- Microsoft Outlook Integration
- Share software applications and desktop sharing
- Interactive White Board
- Webcam video sharing
- Recording and archiving
- Content sharing and creation—broadcast visuals of any type, including built-in Power Point Viewer
- Question & answer during meetings
- Handout distribution and file transfers
- Secure communications implemented via always-on Secure Sockets Layer encryption.
- Initiate ad-hoc meetings from Microsoft Outlook or Secure Instant Messaging.
- Meeting options enable the presenter to turn interactive tools on or off on-the-fly depending upon the level of interactivity needed.
- Encourage audience participation through collaboration features such as the Question Manager—respond to questions by replying to individuals or to all participants.
- Other interactive tools include: Real-time polls, chat, annotations, whiteboard, text slide, and web slide.

## MailStreet Web Conferencing & Secure IM Specifications Overview

<b>Support</b>	U.S.-based live Toll-free Tier 1 phone and email support.
<b>Service Level Agreement &amp; Backup</b>	99.9% Service Level Agreement (99.9% SLA)
	A full 30 days of data is stored securely on-site and is available for restore
<b>Data Center</b>	SAS 70 Certified, Tier IV – completely fault tolerant data center with redundant capacity systems and multiple distribution paths simultaneously serving the site’s computer equipment.
	Data Center 24 x 7 Security and surveillance. 24 x 7 network monitoring.
<b>Instant Message Communication</b>	Secure and encrypted Instant Messaging using always-on Secure Socket Layer encryption
	Multi-party (up to 100 participants) Instant Messaging
	Rich Text Formatting
	Store IM history and call logs within Outlook 2007
	Color-coded Presence and Location Display
	Do Not Disturb
	Reply to email with IM/Voice. Seamlessly switch between Communicator modes.
<b>Integration</b>	Invitation alerts
	Integrated Presence with Office 2003/2007 applications.
	OneNote 2007 integration
	USB devices supported
<b>Contact Lists</b>	Microsoft Outlook add-in provides access to Web Conferencing features from within Outlook.
	Corporate distribution group integration
	Contact card for each contact
	“Recent Contacts” list displays last ten (10) contacts
<b>**Web Conferencing— Before Your Meeting</b>	Contact grouping, contact search, contact drag and drop, and customized contact lists
	Meet Now instant meetings & Microsoft Outlook integration.
<b>**Web Conferencing— During Your Meeting</b>	Online attendee registration
	Secure login & content encryption
	Software application and desktop sharing with desktop or software application remote control
	Webcam video & Microsoft RoundTable video sharing
	Handout distribution and file transfer
	Interactive Whiteboard and annotation tools
	Power Point presentation sharing & Web browser sharing
Question and answer management	
<b>**Web Conferencing— After Your Meeting</b>	Attendance reports
	Recording archive and playback

**\*\* These feature are available only in the MailStreet Web Conferencing and Secure IM bundle**